

FORMALITIES LETTER

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UNITED STATES DEPARTMENT OF COMMERCE

Patent and Trademark Office

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Washington, D.C. 20231

APPLICATION NUMBER	FILING RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/480,589	01/10/2000	kevin Michael Ruppelt	9D-EC-19348-Ruppelt-et-al

George L Rideout Jr
General Electric Company
Appliance Park 2 225
Louisville, KY 40225

Date Mailed: 03/08/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

A copy of this notice MUST be returned with the reply.

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Initial Patent Examination Division (703) 308-1202

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9D-EC-19348 03AD
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ruppelt et al.

Art Unit:

Serial No.: 09/480,589

Examiner:

Filed: January 10, 2000

For: METHOD, SYSTEM, AND
PROGRAM PRODUCT FOR ON-
LINE SERVICE CALL
SCHEDULING

**CERTIFICATE OF MAILING BY EXPRESS MAIL TO
THE COMMISSIONER OF PATENTS AND TRADEMARKS**

Express Mail mailing label number: EL 752245467 US

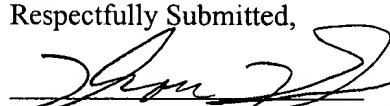
Date of Mailing: May 16, 2002

I certify that documents listed below:

- Petition For Withdrawal Of Holding Of Abandonment Or, In The Alternative, For Revival Of An Unintentionally Abandoned Patent Application (3 pages, in duplicate)
- Copy of Notice To File Missing Parts Of Nonprovisional Application (1 page)
- Declaration of Kevin Michael Ruppelt, Ian Killeen Heckman and Glenn William Cornell. (3 pages)
- Declaration of Jeffrey Karl Skilling (3 pages)
- Declaration of Charles David Lowry. (3 pages)
- Enclosed is a copy of GE's file folder where the NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION would have been docketed had the NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION been received and docketed. (1 page)
- Certificate Of Mailing By Express Mail (1 page)
- Return Post Card

are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to the Box DAC, Commissioner for Patents, Washington, D.C. 20231.

Respectfully Submitted,


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ATTORNEY IN CHARGE	INVENTOR(S)	PATENT NO.	DOCKET NO.
ATTORNEY OF RECORD	Kevin H. Reilly, Jeffrey K. Kibbey, Donald E. McElroy	17D-EC-12348	DOCKETED
COMMITTEE RATING	TITLE	SERIAL NO.	RECORDED
DEPT. CHARGED	Plastics, Systems and Processing-Product-Plan-Or-Indus	091480,589	102929
DEPT. OF ORIGIN	DATA ON FOREIGN-ORIGINATED CASES & ASSIGNEE OF RECORD (IF NOT G.E. CO.)	FILED	
PATENT & TRADES BUS. ADDR. OF INV.(S)	George C. Schellbach	11/2/68	REEL
EXCN DATE	FILING FEE REQ.	SENT TO PATENT OFF.	FRAME
BONUS NOTIFICATION	INFO. TO IGE.	SUPPL. OATH REQ.	
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1	16		
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